
Action Items:

1. MSA (unanimously) to suspend the member registration portion of the new online registration system for the last three days of January and the first three days of February for the benefit of USMS registrars in order for them to catch up on the backlog of registrations and to close out the month.
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President Rob Copeland called the meeting to order at 8:02 p.m. EST. Also present were Meg Smath, Tracy Grilli, Mike Heather, George Simon, Mark Gill, Leo Letendre, Todd Smith, Jim Miller and Patty Miller.

The main purpose of this meeting was to discuss issues relating to implementation of the member registration portion of the online registration system. Jim stated that three LMSCs, in support of their registrars, had requested that member registration be suspended for the last three days of January and the first three days of February because of outstanding issues, and in order to give the registrars the opportunity to catch up on the backlog of registrations and close out the month. He noted that the registrars in question are from our larger LMSCs and they are very experienced.

Mark offered an alternative: limit membership registration to a few smaller LMSCs who could test the system using their own websites. The goal would be to open the system back up to the entire membership on March 1, which would give us time to make corrections before the crunch leading up to Short Course Nationals. He added that the common complaint he has heard from registrars is that the system was rolled out during the busiest month of the year for them. Leo felt that a limited implementation would only prolong resolving issues.

Jim said the six-day suspension was the period recommended by the registrars and our treasurer, as sufficient to correct known issues and allow the registrars to catch up on data entry and cleanly close out the month. Leo agreed that six days would be sufficient, inasmuch as our vendor has been fixing reported issues in a matter of hours once they are identified.

We acknowledged that not all registrars have encountered problems, and those who have not may not be happy about the suspension. But in order to support those who process the majority of the organization's registrations, we feel we have to take this step.

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The meeting adjourned at 9:43 p.m.

Meg Smath
Secretary