

## THE SOCIAL MEDIA DRIVER

Getting Your LMSC Behind the Wheel!

#### WHAT ARE YOUR NEEDS?

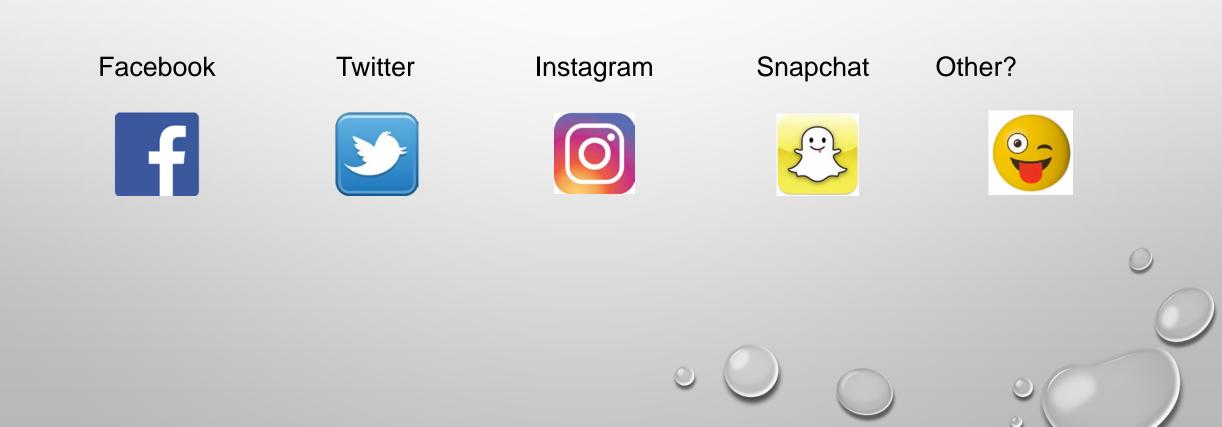
- Identify your audience
- Identify your goals

## WHAT ARE YOUR GOALS?

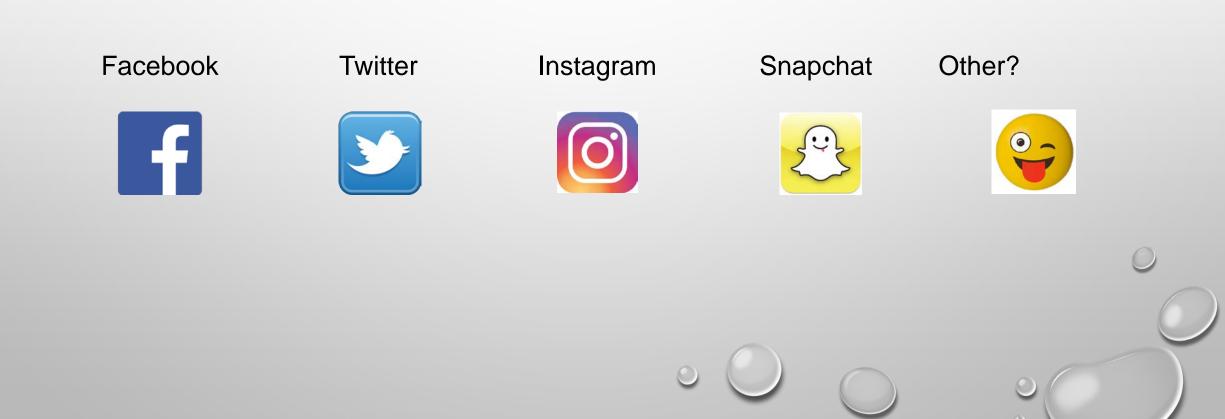
#### • Grow

- Gain members, larger meets, clinics
- Spread information
  - News, announcements
- Build community

#### WHAT ARE THE SOCIAL MEDIA OPTIONS?



## WHAT ARE THEY USED FOR?





#### FACEBOOK

- Build community through member interaction
- Share any type of media!
  - News, events, recaps & results, photos, videos, links to articles, forum
- Link to website

If you (personally) aren't on Facebook, you are missing out!

## FACEBOOK: PAGE OR GROUP?

Page

Group

• "Like"

• "Join"

- Only Page can post
- Member posts get "buried"

- Forum style members can post
- No "official" voice

#### PAGE

New England Masters

See All

34

Post Engagement

Page Messages Notifications 1 Insights Publishing Tools Settings Help -

Ø

>

Promote Website

+ Add a Button

50% response rate, 2-days response time

Posts from Pages you've liked as your Page

www.allamericanswim.com, click Team Store

How Do Facebook Ads Work?

active and engaged.

What's a Boosted Post?

more people on Facebook.

Reach all the right people where they're

Easily Manage Your Page From Anywhere Get the Pages Manager app to post and

respond to Page visitors on the go.

A boosted post is the easiest way to reach

Respond faster to turn on the badge

Helen Lin and 59 other friends

Amateur Sport Team

Q Search for posts on this Page

844 likes 0 this week

64 post reach this week

See Pages Feed

ABOUT

PAGE TIPS

1 Invite friends to like this Page

Official NEM Merchandise at

and put in code NEM1

http://www.swimnem....



New England Masters Swimming @NewEnglandMasters





Promote

641 0 Post Reach Website Clicks Boost Your Page for \$5 Reach even more people in United States

This Week

📫 Liked 👻 💿 Message 👻 \cdots More 👻

🖋 Status 🔳 Photo / Video 🔤 Offer, Event, Job +

Write something...



Published by Helen Lin [?] · Yesterday at 11:12am · @

Attend NEM's Annual Meeting on Wednesday, September 28th at 7pm at Courtyard Boston Downtown- 275 Tremont Street, Boston, Massachusetts 02116. Food will be provided. We are voting in new bylaws!!



Sleep in and then swim 1 mile across Boston Harbor?! You've got this. Join over 400+ swimmers at 11:30 am on Saturday, September 17th at the Boston Sharkfest. https://raceroster.com/.../20.../6470/2016-bostonsharkfest-swim

and Doston Charlefoot Curim

GROUP



September 20 at 9:45am

Hey all, I am posting to reach out for some help. My boyfriend is a track

SUGGESTED GROUPS

See All

#### TWITTER

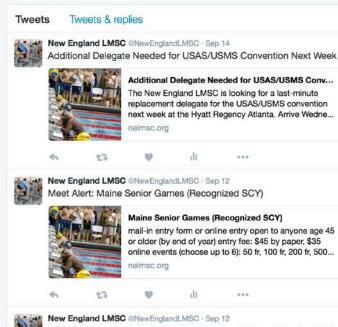


#### New England LMSC @NewEnglandLMSC

New England's regional organizing body of U.S. Masters Swimming: includes ME. MA, NH, RI, VT

New England

& nelmsc.org i Joined February 2013



Fantastic race report: In Search of Memphre 2016 and My First DNF nelmsc.org/news-blog/2016... by Nathaniel Dean



#### In Search of Memphre 2016 and My First DNF On the night of September 9th, Nathaniel Dean, a

member of Cambridge Masters Swim Club, attempted to swim across Lake Mempremagog - 25 miles from Ne...

- 140 character limit
- Share any media!
  - Especially news, photos, links
- Link to website or Facebook

#### INSTAGRAM

newenglandImsc -



 13
 32
 42

 posts
 followers
 following

 EDIT YOUR PROFILE

#### New England LMSC

New England's regional organizing body of U.S. Masters Swimming; includes ME, MA, NH, RI, VT. San nelmsc.org





 crystiemcgrail, kmarcondes, rxleakem, \_reap.gram, \_pscst13, swmfrddy

newenglandImsc #Repost @matthewreedswims with @repostapp

. . .

10

Let's swim @newenglandImsel First Maine outdoor

#### Photos & videos only

- Text captions
- Links only allowed in bio



#### **SNAPCHAT**

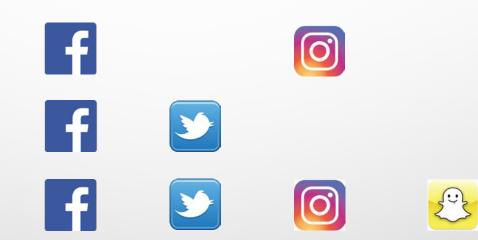
- Build engagement
- Photos & videos with optional captions show up to 10 seconds
- Cannot be replayed if sent to individuals
- Can be replayed for 24 hours if posted on your story
- No links

#### **RECALL YOUR GOALS**

Spread information

Build community

Grow



## DO I NEED A WEBSITE?

- If you are an LMSC... YES!
  - Registration, LMSC bylaws, LMSC officer contact info

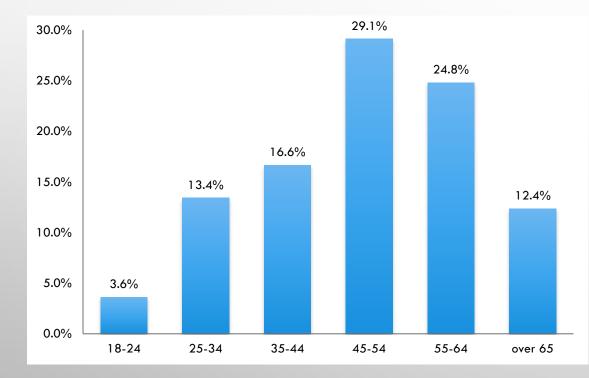
• If you are a team... Maybe!

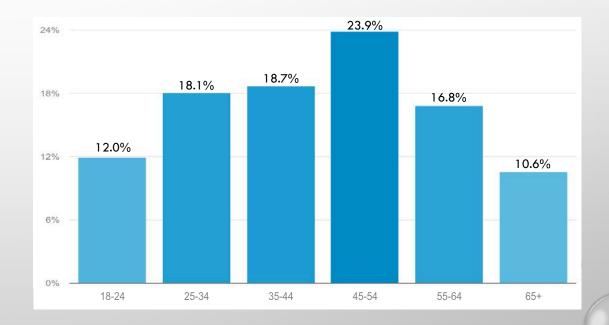


## WHO VISITS THE WEBSITE?

#### **NE-LMSC** Membership

**NE-LMSC** Website Visitors

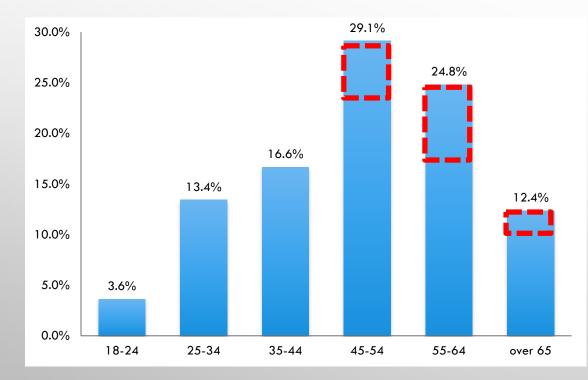


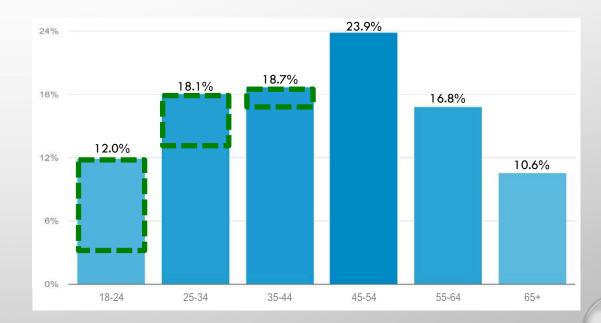


#### WHO VISITS THE WEBSITE?

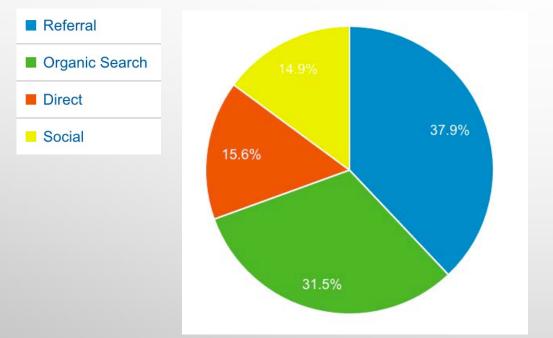
#### **NE-LMSC** Membership

**NE-LMSC** Website Visitors





#### HOW DO THEY GET THERE?



#### **Top Sources**

- 1. Google
- 2. New England Masters
- 3. Direct
- 4. USMS.org
- 5. Facebook
- 6. Twitter
- 7. Bing
- 8. Yahoo
- 9. Great Bay Masters

## WHAT DO THEY WANT?

~50% of site visits include at least one calendar or event page

une – Septemb

NE-LMSC Data

- 1. Calendar
- 2. Home page
- 3. Places to Swim
- 4. News
- 5. Meet results

## WHAT DO THEY WANT?

#### Other stuff

- Registration
- BOD info
- Club links / workout times
- Social links & widgets
- Sanctions

• Coaches, Officials, Volunteers

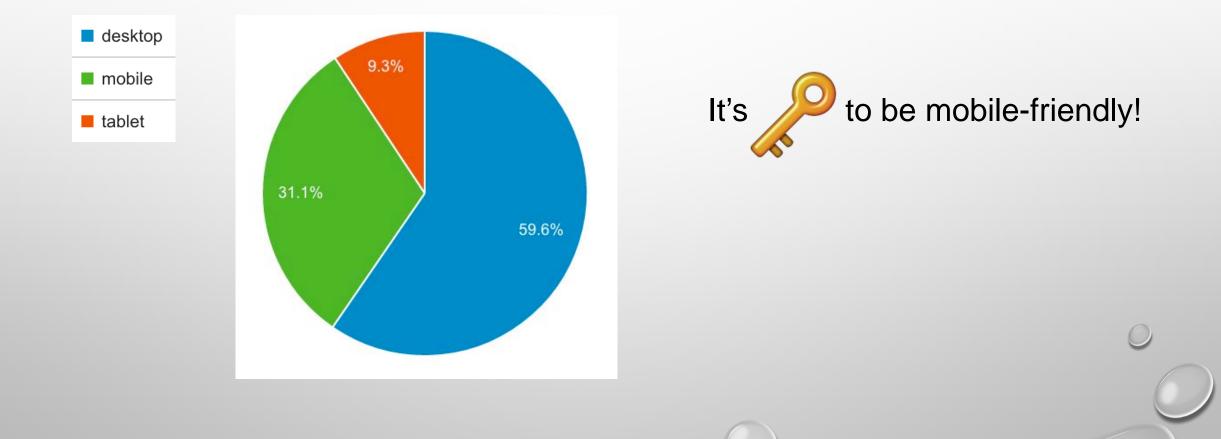
June – Septembe

2016

NE-LMSC Data

- Photos
- FAQs
- Swag shop

# WHAT DEVICES DO THEY USE?





- Set up accounts
- Maintain accounts with frequent updates
- Consider staffing

# HOW TO CREATE A FB GROUP

🎉 Alana Aubin 💉 Edit Profile			Home 1	***			Create New (
FAVORITES <b>News Feed</b> Messages Events	* 3			+ 0	reate Group		Group Name Members
Saved Taunton City Band	2 2						Favorites
<ul> <li>Sale Groups</li> <li>PAGES</li> <li>New England Maste</li> <li>Pages Feed</li> <li>Like Pages</li> <li>Create Ad</li> <li>Create Page</li> </ul>	1 20+	_		•			Privacy
GROUPS Service for the service of t							
						0	

ate New Group						
roup Name Members						
Favorites	Add this group to your favorites.					
Privacy	• Public Anyone can see the group, its members and their posts.					
	Closed Anyone can find the group and see who's in it. Only members can see posts.					
	<ul> <li>Secret</li> <li>Only members can find the group and see posts.</li> <li>Learn more about groups privacy</li> </ul>					
	Cancel					

#### TIPS & TRICKS

- Keep content fresh! Post often.
- "Steal" content from members, USMS, other sources
  - Retweets, Facebook shares, Instagram reposts
- Assign multiple administrators
  - Split up the work & gain perspectives



#### #WINNING

• Hashtags are cool when used correctly

#swim #usasconvention16 #usms

• Emojis are great









• Keep it humorous and fun!



#### QUESTIONS?

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#### **BROUGHT TO YOU BY YOUR FRIENDS AT THE NE-LMSC**

ALANA AUBIN (NEWEBMASTER@USMS.ORG) & TIM LECRONE (NEREGISTRAR@USMS.ORG)